

## REFUND POLICY

Grassroots Recreational Program (GRP) and Talented Pathway Program (TPP) – No Refunds

House League Outdoor Programs – No Refunds after April 30th, prior to April 30th, with written request.

Rep/Competitive– No Refunds

All refund requests must be made in writing to the Saltfleet Stoney Creek Soccer Club office by the individual who paid the fee(s), either in person or by e-mail. Please allow 4-6 weeks for refunds to be processed, if granted.

A \$45.00 non-refundable admin fee on all refund requests, if granted.

A \$30.00 applied as surcharges on all non-payments by cheque (NSF) and with replacement payments by cash, debit or credit card only.

All unpaid fees not collected by season end will be given to a Collection Agency for collection purposes.

No refunds due to player requests, change in playing nights or fields, program changes or disciplinary actions.

All rep/competitive team players are subject to team rules and policies pertaining to conduct, attendance, attitude and sportsmanship. Each player and parent/guardian is obligated to follow these rules or is subject to team discipline and/or unconditional release without refund.

I ACKNOWLEDGE MAKING THIS AGREEMENT